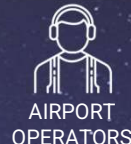


TM #01: “Houston, we have a problem!” Problem Solving and Decision-Making



The transversal module “**Houston, we have a problem!**”: **Problem Solving and Decision-Making** has been designed to develop trainees’ problem solving and decision-making skills.



Key Learning Objectives

- ✦ Understand the interrelations between problem solving and decision making
- ✦ Understand different strategies of problem solving and decision-making
- ✦ Apply problem solving and decision-making tools in daily life

Key Learning Topics

- ✦ **Problem solving and decision-making, aren’t they the same?** Understand the concepts of problem solving and decision-making
- ✦ **What’s my problem? Time to solve it!** Recognise and solve a problem
- ✦ **I made a decision! Oh, wait...maybe not?** Understand the process of decision-making
- ✦ **I have 99 problems, and 100 ways to make a decision!** Distinguish ways to solve a problem and tools to make a decision



Training Module Format:

- ✦ Synchronous to stimulate communication among participants
- ✦ Asynchronous to allow the completion of the course in one’s pace
- ✦ Assessment activities throughout the course

Training provider: QSR

For more information about the training, please contact Marta Pinto (mpinto@qsr.consulting).

COORDINATOR



CONTACT

info@skillup-air.eu



WWW.SKILLUP-AIR.EU



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